

# JAMES AND CATHY FOX

---

April 7, 2009

ABC Seamless  
1212 Ridge Road  
Cheyenne, Wyoming 82001

Dear Chuck,

I would like to take this time. To thank you and your company. For doing such a professional Job ! on our house. We will never regret paying a few dollars more to have your company side and put gutters on our house.

Our neighbors used a different local company and you can tell a huge difference in the quality of work and workman ship between the two houses. Puts an new logo on "you get what you pay for."

I would also like to comment on the crew leaders. Roy and West. If it where up to me I would give them a raise. I hope you know how dedicated these two employees are and their crew. There was one day the weather was bitter cold and blowing. They called and let us know they would not be working, it is always nice to know what is going on. I also liked it when they showed up for work they would go over the work that was done the day before. ( I am guessing to make sure it was done right) Then when my husband would come home from work, they would go over everything that was done on our house that day with him to make sure he had no complaints. I can tell they take grate pride in there work. I know it is hard to find that caring attitude in employees now days.

I also liked the fact that when the Job was done you gave us a couple of days to look over our house to see if we found anything we did not like. Before asking to be paid. By the way the only thing we found was a beautiful house. Thanks to your Company!!!!

Sincerely, Jim and Cathy Fox

Signature

A handwritten signature in black ink that reads "Jim & Cathy Fox". The signature is written in a cursive, flowing style.